



# Returns Note

**Please send all returns, along with this form to:**

Returns Department, Surrey CCC | Kia Oval Shop, Northgame House, Haig Road, Parkgate Ind. Estate, Knutsford, Cheshire, WA16 8DX

<b>Your name:</b>	<b>Address for replacement product to be sent:</b> (only fill in if different to Your address)
<b>Your address:</b>	
	<b>Order number:</b>
<b>Your postcode:</b>	<b>Daytime tel no:</b>
<b>Returned product(s):</b>	<b>Reason(s) for return:</b>
<b>Preferred course of action:</b>	
<b>If your return requires products to be shipped back to you, please provide the Security Code (CVV 3 digit number) from your original payment card so we can process the return without delay.</b>	<b>CVV Number:</b>

**PLEASE NOTE:** We reserve the right to withhold a percentage of the refund value of returned goods if the product or packaging is in such a condition that the product needs to be reduced in price for resale. With the exception of faulty merchandise, we cannot exchange or accept the return of certain products:

- Under garments including, baselayers, sports bras, jock straps and athletic supports
- Garments with any form of embellishment (e.g. printing or embroidery)
- Goods made to your specification
- CD,DVD or other recording media if their seal is broken
- Publications and Journals, such as magazines etc.